

SMS Alerts Registration Form

Date (DD/MM/YYYY):

Account	
Customer ID	
Account Number	
Account Name (as per bank's records)	
SUN ID (for bank use)	

Authorisation for SMS alerts (Please answer below questions):

Do you want to receive SMS alerts for all debit and credit transactions in your account(s)?	Yes	No
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[Please note that SMS alerts will be sent in addition to the Email alerts. For registering / de-registering from Email alerts service, please write to us separately.]

Authorised person's details:

Contact Name		
Mobile Number	Country Code	Mobile Number

Declaration

I/ we hereby confirm that the details mentioned above are correct. In case of any change in the mobile number mentioned above, it will be immediately communicated to SMBC. I/We undertake to abide by all the terms and conditions mentioned overleaf for SMS Alerts facility as may be prescribed from time to time by the bank.

Authorised Signature(s) with Company seal

Terms and conditions

1. In these terms and conditions, the following terms shall have the following meanings:
 - a. 'SMS Alerts' means the customized messages sent as Short Message Service (SMS) or in any other form to authorized persons (updated from time to time) of the Customer's registered mobile phone number/s.
 - b. 'CSP' means the Cellular Service Provider with whom the Bank has an arrangement for providing the facility; and
 - c. 'Facility' means the facility of receiving SMS Alerts.
2. The Customer acknowledges and understands that:
 - a. the Facility is being provided by the Bank upon request of the Customer and for which a fee (as determined by the Bank) may be charged.
 - b. the Bank is providing the Facility on a best effort basis and the Customer shall not hold the Bank liable for non-availability of the Facility which may be discontinued by the Bank upon its discretion with or without any notice.
 - c. the availability of the service is contingent upon factors associated with CSP including without limitation area, location, network quality, availability of CSP services, etc.
 - d. the Bank reserves the right to change, add or delete the conditions for availability of the Facility on the basis of type of accounts, facility, location, CSP, etc.
3. The scope of Facility shall be restricted only to transmission of the SMS Alerts triggered by certain events like Debits/ Credits over a pre-defined limit, taking place in the Account of the Customer.
4. The Bank shall reserve the right to use the Facility for providing promotional advertisements, greetings etc., that the Bank may consider appropriate to the Customer.
5. While the Bank will take all reasonable steps to ensure the accuracy and the delivery of the information being sent by way of SMS Alert to the Customer, the Bank provides no representation or undertaking regarding any inaccuracy, error, mistake in the SMS Alert or non-delivery of the same by any reason whatsoever. The Bank shall hold no liability to the Customer against any loss, damages, etc., that may be incurred by the Customer basis any inaccuracy or non-delivery of the SMS Alert. The Bank does not warrant the confidentiality or security or the integrity of the SMS Alerts.
6. The Customer is responsible for the accuracy of registered mobile phone number and/or e-mail address and/or any other information provided to the Bank and shall be solely responsible for intimating to the Bank, any change in his registered mobile number or e-mail address. The Customer shall immediately inform the Bank, in writing, of any loss of mobile phone by the authorized persons of the Customer.
7. The Customer acknowledges and agrees that the Bank may disclose from time-to-time Customer information to other offices and branches of the Bank, to the Bank's subsidiaries and affiliates and to third parties/vendors engaged by the Bank. The Customer further consents to the disclosure of Customer information at the request of any government regulator or other similar agency or authority having jurisdiction over the Bank or such subsidiary or when requested by any other bank/financial institution/Reserve Bank of India and when otherwise required to do so in accordance with applicable law.
8. The Customer shall indemnify the Bank from and against all actions, claims, demands, proceedings, loss, damages, costs, charges and expenses whatsoever which the Bank may at any time incur, sustain, suffer or be put to as a consequence of availment of the Facility by the Customer.
9. The provision of the Facility shall be governed by the laws of India and any disputes in this regard shall be subject to the exclusive jurisdiction of the courts in Mumbai.