

1st September 2021

Dear Valued Customer

Cessation of SGD Cash Services at Singapore Branch Banking Hall

Thank you for banking with SMBC.

We would like to inform you that effective 1st January 2022, we will no longer be providing SGD cash withdrawal/deposit at our banking hall.

Kindly note, our foreign currency cash withdrawal/deposit service has already ceased since January 2019.

Apart from handling SGD cash, all other counter services including cheque deposits are not affected and will continue as usual.

Please do not hesitate to contact your Relationship Manager should you require further clarification on this change.

Yours faithfully,
Sumitomo Mitsui Banking Corporation
Singapore Branch