

Banking Ombudsman:

New Delhi I

Shri Satwant Singh Sahota
C/o Reserve Bank of India,
06, Sansad Marg, New Delhi- 110001
Tel. No. 011 23313359

New Delhi II

Smt. Suchitra Maurya
C/o Reserve Bank of India
06, Sansad Marg, New Delhi-110001
Telephone: +91-11-23715393

Mumbai I

Shri Ajay Kumar Misra
C/o Reserve Bank of India
4th Floor, RBI Byculla Office Building,
Opp. Mumbai Central Railway Station,
Byculla, Mumbai-400 008
Tel.No.022 23022028

Mumbai II

Shri Sanjay Kumar
C/o Reserve Bank of India,
1st Floor, RBI Byculla Office
Building, Opp. Mumbai Central
Railway Station, Byculla,
Mumbai-400 008
Tel.No.022 23001285

Chennai

Dr (Smt) Tuli Roy
C/o Reserve Bank of India
Fort Glacis, Chennai 600001
Tel no.044 25395964

Chennai II

Smt Nandita Singh
C/o Reserve Bank of India
Fort Glacis, Chennai 600 001
Tel No. 044 25383976

Reserve Bank of India has launched a software application “Complaint Management System (CMS)” to facilitate RBI’s grievance redressal processes. Members of public can access the CMS portal at RBI’s website to lodge their complaints against any of the entities regulated by RBI.

The detailed information on Integrated Banking ombudsman scheme is available on

<https://www.rbi.org.in/Scripts/Complaints.aspx>